

APPENDIX E

COURSE EVALUATIONS

	Unique Faculty Reports	Approximate Unique Courses Evaluated	Approximate Students Invited	Evaluation Windows
Summer 2017	36	1,236	62,006	53
Fall 2017	44 (including Medicine)	4,252	241,185	41
Winter 2018	52 (including Medicine)	5,306	284,214	41
Total for year	132 (*pending completion of Winter 2018 evals)	10,794	587,405	135

Number of Divisions the Course Evaluation Framework has been implemented in:

- 19 individual divisions – this number treats divisions with undergraduate and graduate as separate entities
- 13 divisions – this number groups divisions with Undergraduate and Graduate into a single entity
- Implemented in the 2017-2018 academic year:
 - Medicine Grad – added unit-level items
 - Kinesiology – added divisional items

Continued implementation in the 2017-2018 academic year:

- Pharmacy – added program-specific items; added divisional items
- Dentistry – added 3rd year courses; added divisional items

COURSE EVALUATIONS SUPPORT CASES

(via Fogbugz case management platform)

Total Course Evaluation Support Cases: 666*

Query Type	% of Cases
Academic Assistance	6.01%
Errors	6.76%
Feedback	4.50%
General Inquiry & Assistance	28.23%
Technical Access	18.92%
Technical Assistance	34.98%
Undecided	0.60%

* This does not include the significant number of support requests the Course Evaluation team continue to receive on a regular basis to our personal e-mail accounts.

Breakdown by School of Course Evaluation Support Cases	Number of Cases	% of Cases
Dalla Lana School of Public Health	2	0.3%
Factor-Inwentash Faculty of Social Work	5	1%
Faculty of Applied Science and Engineering	59	9%
Faculty of Arts and Science (includes Colleges)	243	36%
Faculty of Dentistry	9	1%
Faculty of Information (iSchool)	5	1%
Faculty of Kinesiology and Physical Education	3	1%
Faculty of Medicine	3	1%
Faculty of Music	1	0.2%
John H. Daniels Faculty of Architecture, Landscape, and Design	3	1%
Joseph L. Rotman School of Management	2	0.3%
Lawrence S. Bloomberg Faculty of Nursing	6	1%
Leslie L. Dan Faculty of Pharmacy	2	0.3%
Ontario Institute for Studies in Education	67	10%
Other	1	0.2%
School of Continuing Studies	1	0.2%
School of Graduate Studies	2	0.3%
University of Toronto Mississauga	64	10%
University of Toronto Scarborough	39	6%
Unknown	149	22%
Grand Total	666	100%

User Type	% of Cases
Dean/Chair	3.15%
External	0.75%
Instructor	41.29%
Staff	17.27%
Student	30.63%
Unknown	6.91%

* This does not include the significant number of support requests sent directly to Course Evaluation staff personal e-mail accounts.